



Hero's Journey Healing Foundation

herosjourneyheals@gmail.com

Port Saint Lucie, FL 34987

Terms and Conditions

Last updated: [12/09/2025]

Welcome to our services. By accessing, enrolling in, or participating in our programs, retreats, counseling sessions, assessments, submissions, or any related services (collectively, the “Services”), you agree to the following Terms and Conditions. Please read them carefully.

1. Acceptance of Terms

By using our Services, you acknowledge that you have read, understood, and agree to be bound by these Terms and Conditions. If you do not agree, you must not use the Services.

2. Description of Services

Our Services may include: - Story submissions - Biopsychosocial assessments - Plant medicine assessments - Group counseling sessions - Coaching and integration support - Retreats - Outdoor or wellness-related activities - Community offerings / activities

We may update, add, or discontinue services at any time.

3. Eligibility

You must be at least 18 years old to use our Services. Certain offerings may require: - Completion of an initial assessment - Signing of informed consent documents - Verification of identity - Medical or psychological clearance (when applicable)

We reserve the right to refuse service for safety, ethical, or regulatory reasons.



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4. User Responsibilities

Users agree to: - Provide accurate and truthful information - Use the Services for lawful purposes only - Follow all guidelines, policies, and safety instructions - Refrain from disruptive, disrespectful, or harmful behavior - Not misuse, copy, or distribute protected content

5. Payments, Billing, and Refunds

5.1 Payments

All fees will be provided at no cost to the participant.

5.2 Cancellations

We reserve the right to cancel or reschedule Services due to safety, emergencies, staffing needs, or low enrollment. Users will receive notice and available options.

6. Intellectual Property

All content including text, images, logos, course materials, assessments, recordings, and digital products is owned by us and protected by copyright and trademark laws.

Users may not: - Copy, reproduce, or distribute materials - Modify or create derivative works - Use our branding without written permission

7. Privacy and Data Use

We collect and use personal information in accordance with our Privacy Policy.

Information may be used for: - Service delivery - Scheduling and communication - Safety and compliance - Program improvement

We do not sell or share personal information with third parties except as required by law or with your consent.



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8. Liability Limitations

To the fullest extent permitted by law: - We are not liable for injuries, losses, or damages arising from participation in Services - Users participate voluntarily and accept responsibility for their decisions - Wellness, coaching, activities or plant-medicine-related content is not a substitute for professional medical advice

Some activities may involve inherent risks; By registering for this program, you acknowledge and agree to the following:

Hero's Journey Healing Foundation does not provide medical, psychological, or psychiatric care and does not guarantee any specific outcome or benefit. You understand that participating in an ayahuasca ceremony involves inherent physical, emotional, and psychological risks. Hero's Journey Healing Foundation, its founders, partners, volunteers, or affiliates are not responsible or liable for any adverse effects, reactions, injuries, or outcomes that may arise before, during, or after the retreat.

By signing up, you affirm that you are voluntarily participating, are medically and psychologically fit to do so, and accept full responsibility for your well-being throughout the entire experience.

9. Medical and Safety Disclaimers

- We do not provide medical diagnosis, treatment, or emergency care
- Users must disclose relevant physical or mental health information when required
- We may require medical clearance for certain Services
- We may decline participation to protect user safety or program integrity



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10. Third-Party Services

Some Services may involve third-party vendors, facilitators, or platforms. We are not responsible for:

- Their actions or omissions
- Their policies, pricing, or service quality
- Technical issues on third-party platforms

11. Termination of Services

We may suspend or terminate access to Services if a user:

- Violates these Terms
- Engages in unsafe or disruptive behavior
- Provides false information
- Fails to pay required fees

Termination does not entitle the user to a refund unless otherwise stated.

12. Dispute Resolution

In the event of a dispute:

- Parties agree to attempt informal resolution first
- If unresolved, disputes may proceed to mediation or arbitration
- The governing law will be the state in which the Services are provided

13. Updates to Terms

We may update these Terms at any time. Updates will be posted with a revised date. Continued use of the Services means you accept the updated Terms.

14. Contact Information

For questions or concerns regarding these Terms, please contact us:

- **Email:** herosjourneyheals@gmail.com
